



Item #14-4-2C Information

Innovation Task Force

April 10, 2014

Future Shared Service Activities

Issue: Staff will present plans for two shared services concept proposals to be explored in 2014.

Discussion: SACOG staff was directed in December 2012 to pursue the feasibility of eight member/shared service concept proposals, and specifically to work with member agency staff. Five of the original eight service concept proposals were explored in 2013. The remaining shared service concept proposals for exploration include: Information Technology (IT)/Web Site Support and Regional Compensation Survey.

The IT/Web Site Support concept proposal is to explore where our members are working on similar services and where there are opportunities for collaboration, pooled purchasing or interagency contracting. Services could include: web page design, database design, data sharing, and other IT and web services delivered either through cost sharing agreements or through fee for service relationships. In the fall 2012 member services survey, IT/Web Site Support was an area of medium to high interest with little current activity. First steps on this activity would include forming a working group, researching current activities, identifying areas of common needs or interests, and exploring potential service sharing options with the member agencies. SACOG staff anticipates this work to occur in Fiscal Year (FY) 14/15 and will report back to the Task Force with an activity update before the end of this calendar year.

The Compensation Survey concept proposal is to explore member interest in developing shared resources for compensation surveys, benefits surveys, and other related human resource (HR) services. In the member services survey, the city managers and county executives indicated high interest and little activity within the region for a regional compensation survey. The SACOG Board also indicated high value for this service in Task Force and Board discussions. The potential benefits of this service include: cost savings, greater access to information, improved and standardized information, access to up-to-date information, and improved information for staff negotiations and candidate recruitments. Service delivery options could include a joint contract or fee for service to a single entity to provide the service to multiple jurisdictions. In the coming year, SACOG staff will convene a HR working group to research current conditions and professional contract services; identify common areas of interest and a calendar of scheduled jurisdiction needs; and explore development of a request for proposals, shared contract agreement, and administrative oversight structure - possibly from a member jurisdiction with HR capacity and expertise.

SACOG staff continues to monitor areas of shared service interest, which may lead to cost savings, improved service, or other opportunities for innovation.

Approved by:

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