

APPENDIX F

Folsom Stage Line Commuter Service Survey, October 2004

Folsom Stage Line is conducting a passenger survey to help plan changes to the City of Folsom's commuter bus service when light rail service to Folsom begins in October 2005. Your input is important, please take a few minutes to fill out this survey and return it to your driver as you depart the bus or by **Tuesday, November 2**. *Please complete only one survey.*

1. In the morning, where do you usually board and depart the bus and at what scheduled time?

(Example: Riley Street at Lembi Park, AM Time 6:12; P Street at 16th Street, AM Time 6:49)

Boarding Stop: _____ AM Time: _____

Departing Stop: _____ AM Time: _____

2. In the afternoon, where do you usually board and depart the bus and at what scheduled time?

(Example: Q Street at 16th Street, PM Time 4:23; Riley Street at Lembi Park, PM Time 5:05)

Boarding Stop: _____ PM Time: _____

Departing Stop: _____ PM Time: _____

3. How often do you use the commuter service?

₁ 5 days/week ₂ 2 to 4 days/week ₃ 1 day/week ₄ 1 or 2 days/month ₅ First time riding

4. How long have you been riding Folsom Stage Line Downtown Commuter Service?

₁ 5 or more years ₂ 3 to 4 years ₃ 1 to 2 years ₄ Less than 1 year ₅ First time riding

5. Do you have regular access to a vehicle (e.g. car) for your commute? ₁ No ₂ Yes

6. Do you use a mobility aid? (e.g., wheelchair) ₁ No ₂ Yes

7. What is your usual work schedule?

	Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.
Start Time							
End Time							

8. How do you usually pay to ride the Folsom Commuter Service? ₁ Cash ₂ Monthly Pass

9. Does your employer provide a transit subsidy? ₁ No ₂ Yes If yes, how much per month? ₃ \$ _____

10. What State agency or company do you work for? _____

11. What is your work address or nearest cross streets? _____

12. What is your home zip code? ₁ 95630 (Folsom) ₂ Other (*specify*) _____

13. What are the nearest cross streets to your home? _____ and _____

14. Are you: ₁ Female ₂ Male

15. What is your age? ₁ 18 years or younger ₂ 19 – 29 ₃ 30 – 54 ₄ 55 – 64 ₅ 65 years or older

16. Please rate the commuter service:

	Excellent	Very Good	Good	Fair	Poor
a. Bus cleanliness and comfort	5	4	3	2	1
b. Bus stops and shelters	5	4	3	2	1
c. Driver courtesy	5	4	3	2	1
d. Schedule reliability (on-time)	5	4	3	2	1
e. Scheduled trip times	5	4	3	2	1
f. System safety	5	4	3	2	1
g. Printed Information	5	4	3	2	1
h. Telephone Information Services	5	4	3	2	1
i. Travel time (trip duration)	5	4	3	2	1
j. Website information (www.folsom.ca.us)	5	4	3	2	1

SURVEY CONTINUED ON OTHER SIDE →

Downtown

17. How do you plan to commute when light rail service to Folsom begins?

₁ Light Rail ₂ Carpool or Vanpool ₃ Drive Alone ₄ Other (*explain*) _____

18. If you are NOT planning to use light rail for your commute, please tell us why (then skip to Question 24).

When the light rail service to Folsom begins, Folsom Stage Line, will operate local feeder bus service to the three new light rail stations that will be located in the City of Folsom and will no longer operate express bus service to the Butterfield Station or downtown Sacramento. **Iron Point Station** will have 214 parking spaces and **Glenn Station** will have 180 parking spaces. These two stations will be located adjacent to Folsom Boulevard. **Historic Folsom Station** will be located at the end of Sutter Street and will have approximately 102 parking spaces. A new station will also be located at Hazel Avenue and Folsom Boulevard with a 432-space park-and-ride lot.

19. What Folsom station do you plan to use?

₁ Historic Folsom ₂ Glenn ₃ Iron Point ₄ Hazel ₅ Other (*specify*) _____

20. How will you arrive at the station in the morning and return home in the afternoon?

₁ Ride local commuter bus ₄ Dropped off/Picked up ₇ Other (*explain*) _____

₂ Carpool ₅ Bicycle (*how many miles?*) _____

₃ Drive alone ₆ Walk (*how many blocks?*) _____

21. If you plan to ride the local commuter bus, where would you like to be picked up and dropped off?

₁ Blue Ravine at _____ ₇ Iron Point at _____

₂ East Bidwell at _____ ₈ Oak Avenue Pkwy. at _____

₃ East Natoma at _____ ₉ Riley at _____

₄ Folsom-Auburn at _____ ₁₀ Sibley at _____

₅ Folsom Blvd. at _____ ₁₁ Other (*specify cross streets*) _____

₆ Glenn at _____ and _____

22. At what Rancho Cordova or Sacramento Station will you get off in the morning and get on in the afternoon?

A.M. Station _____ P.M. Station _____

23. From this Station, how will you travel to and from your workplace?

₁ Walk – *how many blocks?* _____ ₄ Transfer to Bus/Shuttle – *what route? #* _____

₂ Bicycle – *how many miles?* _____ ₅ Transfer to Train – *what Station will you get off?* _____

₃ Picked up ₆ Other (*explain*) _____

If you would like to be informed of opportunities to comment on future changes to Folsom Stage Line services and receive updates on service changes, please provide the following **confidential** information:

24. Name: _____ **26. Daytime Phone:** _____

25. Email: _____ **27. Mailing Address:** _____

Thank you for taking the time to complete this survey. The survey results will be used in updating the City of Folsom's Short Range Transit Plan for 2005 – 2010. If you have any additional comments or would like more information about this project or the survey results, please contact **Anne Novotny** at anovotny@sacog.org or (916) 340-6215 For more information on the RT Folsom Light Rail Extension, please visit RT's Web site www.sacrt.com and click on Expansion Projects.

Folsom Stage Line Commuter Service Survey, October 2004

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1. In the morning, where do you usually board and depart the bus and at what scheduled time?

(Example: Riley Street at Lembi Park, AM Time 6:12; P Street at 16th Street, AM Time 6:49)

Boarding Stop: _____ AM Time: _____

Departing Stop: _____ AM Time: _____

2. In the afternoon, where do you usually board and depart the bus and at what scheduled time?

(Example: Q Street at 16th Street, PM Time 4:23; Riley Street at Lembi Park, PM Time 5:05)

Boarding Stop: _____ PM Time: _____

Departing Stop: _____ PM Time: _____

3. How often do you use the commuter service?

₁ 5 days/week ₂ 2 to 4 days/week ₃ 1 day/week ₄ 1 or 2 days/month ₅ First time riding

4. How long have you been riding Folsom Stage Line Downtown Commuter Service?

₁ 5 or more years ₂ 3 to 4 years ₃ 1 to 2 years ₄ Less than 1 year ₅ First time riding

5. Do you have regular access to a vehicle (e.g. car) for your commute? ₁ No ₂ Yes

6. Do you use a mobility aid? (e.g., wheelchair) ₁ No ₂ Yes

7. What is your usual work schedule?

	Mon.	Tue.	Wed.	Thu.	Fri.	Sat.	Sun.
Start Time							
End Time							

8. How do you usually pay to ride the Folsom Commuter Service? ₁ Cash ₂ Monthly Pass

9. Does your employer provide a transit subsidy? ₁ No ₂ Yes If yes, how much per month? ₃ \$ _____

10. What State agency or company do you work for? _____

11. What is your work address or nearest cross streets? _____

12. What is your home zip code? ₁ 95630 (Folsom) ₂ Other (*specify*) _____

13. What are the nearest cross streets to your home? _____ and _____

14. Are you: ₁ Female ₂ Male

15. What is your age? ₁ 18 years or younger ₂ 19 – 29 ₃ 30 – 54 ₄ 55 – 64 ₅ 65 years or older

16. Please rate the commuter service:

	Excellent	Very Good	Good	Fair	Poor
a. Bus cleanliness and comfort	5	4	3	2	1
b. Bus stops and shelters	5	4	3	2	1
c. Driver courtesy	5	4	3	2	1
d. Schedule reliability (on-time)	5	4	3	2	1
e. Scheduled trip times	5	4	3	2	1
f. System safety	5	4	3	2	1
g. Printed Information	5	4	3	2	1
h. Telephone Information Services	5	4	3	2	1
i. Travel time (trip duration)	5	4	3	2	1
j. Website information (www.folsom.ca.us)	5	4	3	2	1

SURVEY CONTINUED ON OTHER SIDE →

Butterfield

17. How do you plan to commute when light rail service to Folsom begins?

₁ Light Rail ₂ Carpool or Vanpool ₃ Drive Alone ₄ Other (*explain*) _____

18. If you are NOT planning to use light rail for your commute, please tell us why (then skip to Question 24).

When the light rail service to Folsom begins, Folsom Stage Line, will operate local feeder bus service to the three new light rail stations that will be located in the City of Folsom and will no longer operate express bus service to the Butterfield Station or downtown Sacramento. **Iron Point Station** will have 214 parking spaces and **Glenn Station** will have 180 parking spaces. These two stations will be located adjacent to Folsom Boulevard. **Historic Folsom Station** will be located at the end of Sutter Street and will have approximately 102 parking spaces. A new station will also be located at Hazel Avenue and Folsom Boulevard with a 432-space park-and-ride lot.

19. What Folsom station do you plan to use?

₁ Historic Folsom ₂ Glenn ₃ Iron Point ₄ Hazel ₅ Other (*specify*) _____

20. How will you arrive at the station in the morning and return home in the afternoon?

₁ Ride local commuter bus ₄ Dropped off/Picked up ₇ Other (*explain*) _____

₂ Carpool ₅ Bicycle (*how many miles?*) _____

₃ Drive alone ₆ Walk (*how many blocks?*) _____

21. If you plan to ride the local commuter bus, where would you like to be picked up and dropped off?

₁ Blue Ravine at _____ ₇ Iron Point at _____

₂ East Bidwell at _____ ₈ Oak Avenue Pkwy. at _____

₃ East Natoma at _____ ₉ Riley at _____

₄ Folsom-Auburn at _____ ₁₀ Sibley at _____

₅ Folsom Blvd. at _____ ₁₁ Other (*specify cross streets*) _____

₆ Glenn at _____ and _____

22. At what Rancho Cordova or Sacramento Station will you get off in the morning and get on in the afternoon?

A.M. Station _____ P.M. Station _____

23. From this Station, how will you travel to and from your workplace?

₁ Walk – *how many blocks?* _____ ₄ Transfer to Bus/Shuttle – *what route? #* _____

₂ Bicycle – *how many miles?* _____ ₅ Transfer to Train – *what Station will you get off?* _____

₃ Picked up ₆ Other (*explain*) _____

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24. Name: _____ **26. Daytime Phone:** _____

25. Email: _____ **27. Mailing Address:** _____

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Folsom Stage Line Fixed Route 10 Survey, November 2004

Folsom Stage Line is conducting a survey to help plan service changes when light rail service to Folsom begins in October 2005. Your input is important so please take a few minutes to fill out this survey and return it to your driver. We are conducting this survey all week so *if you have already completed a survey, please DO NOT fill out another one.*

Please Tell Us About The One-Way Trip You Are Making Now.

<p>1. Where are you COMING FROM?</p> <p><input type="checkbox"/>₁ Home <input type="checkbox"/>₅ Medical/Dental Appointment</p> <p><input type="checkbox"/>₂ Work <input type="checkbox"/>₆ Personal Business/Errands</p> <p><input type="checkbox"/>₃ School/College <input type="checkbox"/>₇ Recreation/Social Visit</p> <p><input type="checkbox"/>₄ Shopping <input type="checkbox"/>₈ Other _____</p> <p>2. What are the nearest cross streets or address of this place? Address/Street: _____ Cross Street: _____</p> <p>3. Where did you GET ON this bus? Street/Location: _____ Cross Street/Address: _____</p> <p>4. How did you get to where you boarded this bus?</p> <p><input type="checkbox"/>₁ Walked _____ minutes <input type="checkbox"/>₂ Bicycled _____ miles</p> <p><input type="checkbox"/>₃ Drove alone <input type="checkbox"/>₄ Rode with someone who parked</p> <p><input type="checkbox"/>₅ Dropped off <input type="checkbox"/>₆ Transferred from bus route # _____</p> <p><input type="checkbox"/>₇ Other (<i>explain</i>) _____</p>	<p>5. Where are you GOING TO?</p> <p><input type="checkbox"/>₁ Home <input type="checkbox"/>₅ Medical/Dental Appointment</p> <p><input type="checkbox"/>₂ Work <input type="checkbox"/>₆ Personal Business/Errands</p> <p><input type="checkbox"/>₃ School/College <input type="checkbox"/>₇ Recreation/Social Visit</p> <p><input type="checkbox"/>₄ Shopping <input type="checkbox"/>₈ Other _____</p> <p>6. What are the nearest cross streets or address of this place? Address/Street: _____ Cross Street: _____</p> <p>7. Where are you GETTING OFF this bus? Street/Location: _____ Cross Street/Address: _____</p> <p>8. How will you get to where you are going when you get off this bus?</p> <p><input type="checkbox"/>₁ Walk _____ minutes <input type="checkbox"/>₂ Bicycle _____ miles</p> <p><input type="checkbox"/>₃ Drive alone <input type="checkbox"/>₄ Ride with someone who parked</p> <p><input type="checkbox"/>₅ Picked up <input type="checkbox"/>₆ Transfer to bus route # _____</p> <p><input type="checkbox"/>₇ Other (<i>explain</i>) _____</p>
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9. **What day of the week are you traveling today?** ₁ Mon ₂ Tue ₃ Wed ₄ Thurs ₅ Fri

10. **What scheduled time did you board this bus today?** _____ a.m. or p.m. (*circle one*)

11. **Did the bus arrive at the scheduled time?** ₁ Yes ₂ No, late by 5 or more minutes

12. Please rate Folsom Route 10 service:	Excellent	Very Good	Good	Fair	Poor
a. Bus cleanliness and comfort.....	5	4	3	2	1
b. Bus stops amenities (<i>benches/shelters</i>).....	5	4	3	2	1
c. Cost to ride (<i>fares</i>).....	5	4	3	2	1
d. Driver courtesy.....	5	4	3	2	1
e. Schedule reliability (<i>on-time</i>).....	5	4	3	2	1
f. Scheduled trip times.....	5	4	3	2	1
g. Service area (<i>places route goes</i>).....	5	4	3	2	1
h. System safety.....	5	4	3	2	1
i. Printed information.....	5	4	3	2	1
j. Telephone information services.....	5	4	3	2	1
k. Travel time (<i>trip duration</i>).....	5	4	3	2	1
l. Web site information (www.folsom.ca.us).....	5	4	3	2	1

Route 10 Survey

SURVEY CONTINUED ON OTHER SIDE →

13. **What improvements would you like to see to Folsom's local fixed route service?** (*check all that apply*)
_1 Earlier Weekday Service _2 Later Weekday Service _3 Saturday Service _4 Sunday Service
_5 Expanded service area (*specify where you would like to go*) _____

_6 Other _____
14. The Sacramento Regional Transit District (RT) light rail extension to Folsom is scheduled to open in October 2005. **Do you have any plans to use light rail when it comes to Folsom?** _1 Yes _2 No
 If no, please tell us why? _____

15. **How often do you use the Folsom Route 10 service?**
_1 5 days/week _2 2 to 4 days/week _3 1 day/week _4 1 to 3 days/month _5 First time
16. **How do you pay for your rides?** _1 Cash (*Full Fare*) _3 Cash (*Student Discount Fare*)
_2 Monthly Pass _4 Student Discount Ticket
17. **How long have you been riding Folsom's Route 10 fixed route service?**
_1 5 or more years _2 3 to 4 years _3 1 to 2 years _4 Less than 1 year _5 First time
18. **Do you use any of Folsom Stage Line's other transit services?** (*check all that apply*)
_1 Downtown Commuter _2 Butterfield Commuter _3 Tripper Transfer _4 Dial-A-Ride
19. **Do you have regular access to a vehicle (e.g. car) for your trips?** _1 No _2 Yes
20. **Do you use a mobility aid?** (*e.g. wheelchair*)
_1 No _2 Yes If yes, what kind of aid do you use? _____
21. **What is your home zip code?** _1 95630 (Folsom) _2 Other (*specify*) _____
22. **What are the nearest cross streets to your home?** _____ and _____
23. **If you are employed, what is your work address or nearest cross streets?** _____

24. **Are you:** _1 Female _2 Male
25. **What is your age?** _1 18 years or younger _2 19 – 29 _3 30 – 54 _4 55 – 64 _5 65 years or older

If you would like to be informed of opportunities to comment on future changes to Folsom Stage Line services and receive updates on service changes, please provide the following **confidential** information:

26. Name: _____ 28. Daytime Phone: _____

27. Email: _____ 29. Mailing Address: _____

Thank you for taking the time to complete this survey. The survey results will be used in updating the City of Folsom's Short Range Transit Plan for 2005 – 2010. If you have any additional comments or would like more information about this project or the survey results, please contact **Anne Novotny** at anovotny@sacog.org or (916) 340-6215.

Folsom Stage Line Dial-A-Ride Survey, November 2004

Folsom Stage Line is conducting a survey to help improve our services. Your input is important so please take a few minutes to fill out this survey and return it to your driver. We are conducting this survey all week, so **PLEASE FILL OUT ONLY ONE SURVEY.**

1. **What is the main purpose of your trip today?** (*check only one*). If you are going home, what was the purpose of your trip?

<input type="checkbox"/> ₁ Medical/Dental Appointment	<input type="checkbox"/> ₄ Work	<input type="checkbox"/> ₇ Other (<i>explain</i>)_____
<input type="checkbox"/> ₂ Personal Business/Errands	<input type="checkbox"/> ₅ Shopping	_____
<input type="checkbox"/> ₃ Recreation/Social Visit	<input type="checkbox"/> ₆ School/College	

2. **What time did you board the bus for this ride?** _____ a.m. or p.m. (*circle one*)

3. **What was your reservation time for this ride?** _____ a.m. or p.m. (*circle one*)

4. **How would you have made this trip if Dial-A-Ride service was not available?**

<input type="checkbox"/> ₁ Drive self	<input type="checkbox"/> ₃ Bike/Scooter	<input type="checkbox"/> ₅ Taxi	<input type="checkbox"/> ₇ Would not have made this trip
<input type="checkbox"/> ₂ Get a ride	<input type="checkbox"/> ₄ Fixed route bus	<input type="checkbox"/> ₆ Walk	<input type="checkbox"/> ₈ Other (<i>explain</i>)_____

5. **Please rate the Dial-A-Ride service:**

	Excellent	Very Good	Good	Fair	Poor
a. Bus cleanliness.....5	4	3	2	1	1
b. Bus comfort.....5	4	3	2	1	1
c. Cost to ride (<i>fares</i>).....5	4	3	2	1	1
d. Driver courtesy.....5	4	3	2	1	1
e. On-time performance (<i>reliability</i>).....5	4	3	2	1	1
f. Printed information.....5	4	3	2	1	1
g. Ride request procedures.....5	4	3	2	1	1
h. Service area (<i>places Dial-A-Ride goes</i>).....5	4	3	2	1	1
i. Service hours (<i>Mon-Fri, 7:30 a.m. to 5:30 p.m.</i>).. 5	4	3	2	1	1
j. System safety.....5	4	3	2	1	1
k. Telephone information services.....5	4	3	2	1	1
l. Trip duration (<i>time to get to destination</i>).....5	4	3	2	1	1

6. **What Dial-A-Ride service improvements would you like to see?** (*check all that apply*)

<input type="checkbox"/> ₁ Earlier Weekday Service	<input type="checkbox"/> ₂ Later Weekday Service	<input type="checkbox"/> ₃ Saturday Service	<input type="checkbox"/> ₄ Sunday Service
<input type="checkbox"/> ₅ Expanded service area (<i>specify where you would like to go</i>) _____			
<input type="checkbox"/> ₆ Other (<i>explain</i>)_____			

7. **How often do you use the Dial-A-Ride service?**

<input type="checkbox"/> ₁ 5 days/week	<input type="checkbox"/> ₂ 2 to 4 days/week	<input type="checkbox"/> ₃ 1 day/week	<input type="checkbox"/> ₄ 1 to 3 days/month	<input type="checkbox"/> ₅ First time
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SURVEY CONTINUED ON OTHER SIDE →

8. **How do you pay for your rides?** ₁ Cash ₂ Monthly Pass
9. **How long have you been riding Folsom's Dial-A-Ride Service?**
₁ 5 or more years ₂ 3 to 4 years ₃ 1 to 2 years ₄ Less than 1 year ₅ First time
10. **Do you use any of Folsom Stage Line's other transit services? (check all that apply)**
₁ Downtown Commuter ₂ Butterfield Commuter ₃ Tripper Transfer ₄ Local Route 10
11. **If you do not use Folsom's local fixed Route 10 service, please tell us why?**
₁ Fixed route does not serve where I want to go ₃ Schedule times do not work for me
₂ Nearest bus stop is too far to walk ₄ Disability makes it difficult to use fixed route
₇ Other (*explain*) _____
12. The Sacramento Regional Transit District (RT) light rail extension to Folsom is scheduled to open in October 2005. **Do you have any plans to use light rail when it comes to Folsom?**
₁ Yes ₂ No If no, please tell us why? _____
13. **Do you have a disability that affects your mobility?**
₁ No ₂ Yes, temporary ₃ Yes, ADA certified ₄ Yes, not certified
14. **Do you use a mobility aid?** ₁ No ₂ Yes If yes, what kind of aid do you use?
₁ Electric wheelchair ₃ Cane/Crutches/Walker ₅ Attendant
₂ Manual wheelchair ₄ White cane ₆ Service animal
₇ Other (*please describe*) _____
15. **Do you currently have a valid driver's license?** ₁ No ₂ Yes
16. **Do you have regular access to a vehicle (i.e., car)?** ₁ No ₂ Yes
17. **Are you:** ₁ Female ₂ Male
18. **Your age?** ₁ 18 years or younger ₂ 19 – 29 ₃ 30 – 54 ₄ 55 – 64 ₅ 65 years or older
19. **What are the nearest cross streets to your home?** _____ and _____

Thank you for taking the time to complete this survey. If you would like to be informed of opportunities to comment on future changes to Folsom Stage Line services and receive updates on service changes, please provide the following **confidential** information:

20. Name: _____ 22. Daytime Phone: _____
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If you have any additional comments or questions about the survey, please contact **Anne Novotny** at anovotny@sacog.org or **(916) 340-6215**.

Appendix F.5

Downtown Commuter Survey Results Summary

Pages 187-200



Results Summary [Show All Pages and Questions](#)

[Export...](#) [View Detail >>](#)

Filter Results

To analyze a subset of your data, you can create one or more filters.

[Add Filter...](#) **Total:** 147
Visible: 147

Share Results

Your results can be shared with others, without giving access to your account.

[Configure...](#) **Status:** Enabled
Reports: Summary Only

1. Folsom Stage Line Commuter Service Survey, October 2004

1. 1a. In the morning, where do you usually board the bus in Folsom and on which trip?

	#1 5:45a	#2 6:00a	#3 6:10a	#4 6:32a	#5 6:47a	#6 7:17a	Response Total
Folsom-Auburn Rd at Folsom Dam Rd	14% (2)	21% (3)	29% (4)	14% (2)	14% (2)	7% (1)	14
Folsom-Auburn Rd at Folsom Pavillions	38% (5)	23% (3)	23% (3)	0% (0)	15% (2)	0% (0)	13
Riley St at Natoma St	17% (1)	33% (2)	0% (0)	33% (2)	17% (1)	0% (0)	6
Riley St at Lembi Park	14% (16)	21% (23)	15% (17)	15% (17)	16% (18)	18% (20)	111
Total Respondents							144
(skipped this question)							3

2. 1b. In the morning, where do you usually depart the bus in Sacramento?

	Response Percent	Response Total
P St at Alhambra	10.4%	15
P St at 24th St	0.7%	1
P St at 21st St	0%	0
P St at 19th St	0.7%	1
P St at 16th St	13.2%	19
P St at 13th St	9%	13
10th St at O St	18.8%	27
10th St at the Capitol	12.5%	18
L St at 9th St	7.6%	11
L St at 5th St	8.3%	12
5th St betw I/H St	1.4%	2
H St betw 9th/10th St	7.6%	11

H St betw 11th/12th St		5.6%	8
J St betw 13th/14th St		1.4%	2
15th St betw K/L St		2.8%	4
		Total Respondents	144
		(skipped this question)	3

3. 2a. In the afternoon, where do you usually board the bus in Sacramento and on which trip?

	#1 3:34p	#2 3:49p	#3 4:04p	#4 4:29p	#5 5:04p	#6 5:29p	Response Total
I St at 15th St	0% (0)	9% (1)	18% (2)	64% (7)	9% (1)	0% (0)	11
I St betw 12th/11th St	25% (3)	17% (2)	0% (0)	17% (2)	8% (1)	33% (4)	12
G St at 10th St	0% (0)	0% (0)	25% (1)	0% (0)	75% (3)	0% (0)	4
G St at 8th St	50% (2)	0% (0)	0% (0)	50% (2)	0% (0)	0% (0)	4
7th St at H St	0% (0)	0% (0)	50% (2)	25% (1)	25% (1)	0% (0)	4
7th St at K St	23% (3)	0% (0)	8% (1)	31% (4)	23% (3)	15% (2)	13
N St at 5th St	8% (1)	15% (2)	8% (1)	38% (5)	8% (1)	23% (3)	13
N St at 8th St	14% (4)	25% (7)	14% (4)	29% (8)	4% (1)	14% (4)	28
9th St at P St	8% (1)	17% (2)	17% (2)	42% (5)	8% (1)	8% (1)	12
Q St at 10th St	33% (1)	0% (0)	33% (1)	0% (0)	0% (0)	33% (1)	3
Q St at 13th St	9% (1)	27% (3)	27% (3)	9% (1)	18% (2)	9% (1)	11
Q St at 16th St	0% (0)	38% (6)	12% (2)	6% (1)	31% (5)	12% (2)	16
Q St betw 19th/20th St	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Q St at 21st St	0% (0)	100% (1)	0% (0)	0% (0)	0% (0)	0% (0)	1
Q St at 25th St	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Q St betw 29th/30th St	36% (5)	36% (5)	7% (1)	7% (1)	7% (1)	7% (1)	14
				Total Respondents		146	
				(skipped this question)		1	

4. 2b. In the afternoon, where do you usually depart the bus in Folsom?

	Response Percent	Response Total
Riley St at Lembi Park	80.8%	118
Riley St at Natoma St	3.4%	5
Folsom-Auburn Rd at Hillswood Plaza	8.2%	12
Folsom-Auburn Rd at Folsom Dam Rd	7.5%	11
		Total Respondents
		(skipped this question)
		0

5. 3. How often do you use the commuter service?

	Response Percent	Response Total
5 days/week	63.7%	93
2 to 4 days/week	34.2%	50
1 day/week	0%	0
1 or 2 days/month	0.7%	1
First time riding	1.4%	2
Total Respondents		146
(skipped this question)		0

6. 4. How long have you been riding Folsom Stage Line Downtown Commuter Service?

	Response Percent	Response Total
5 or more years	52.4%	76
3 to 4 years	22.8%	33
1 to 2 years	15.9%	23
Less than 1 year	7.6%	11
First time riding	1.4%	2
Total Respondents		145
(skipped this question)		1

7. 5. Do you have regular access to a vehicle (e.g. car) for your commute?

	Response Percent	Response Total
No	17.5%	25
Yes	82.5%	118
Total Respondents		143
(skipped this question)		3

8. 6. Do you use a mobility aid? (e.g. wheelchair)

	Response Percent	Response Total
No	100%	143
Yes	0%	0
Total Respondents		143
(skipped this question)		3

9. 7a. What time does your work shift start in the morning?




	Mon	Tue	Wed	Thu	Fri	Respondent Total
6:30a	75% (9)	75% (9)	92% (11)	75% (9)	92% (11)	12

6:45a	100% (9)	100% (9)	100% (9)	100% (9)	100% (9)	9
7:00a	87% (39)	98% (44)	91% (41)	98% (44)	91% (41)	45
7:15a	90% (9)	100% (10)	90% (9)	100% (10)	90% (9)	10
7:30a	100% (26)	96% (25)	96% (25)	92% (24)	92% (24)	26
7:45a	100% (10)	90% (9)	100% (10)	90% (9)	80% (8)	10
8:00a	94% (33)	94% (33)	94% (33)	94% (33)	100% (35)	35
8:15a	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
8:30a	100% (3)	100% (3)	100% (3)	100% (3)	100% (3)	3
Total Respondents						143
(skipped this question)						4

10. 7b. What time does your work shift end in the afternoon?



	Mon	Tue	Wed	Thu	Fri	Respondent Total
3:30p	80% (12)	87% (13)	87% (13)	87% (13)	93% (14)	15
3:45p	88% (7)	100% (8)	88% (7)	100% (8)	88% (7)	8
4:00p	87% (34)	82% (32)	90% (35)	79% (31)	92% (36)	39
4:15p	94% (17)	89% (16)	94% (17)	89% (16)	89% (16)	18
4:30p	100% (25)	100% (25)	100% (25)	100% (25)	92% (23)	25
4:45p	100% (6)	100% (6)	100% (6)	100% (6)	100% (6)	6
5:00p	82% (23)	82% (23)	79% (22)	82% (23)	89% (25)	28
5:15p	100% (3)	100% (3)	100% (3)	100% (3)	67% (2)	3
5:30p	68% (13)	95% (18)	79% (15)	95% (18)	68% (13)	19
5:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Total Respondents						144
(skipped this question)						3

11. 8. How do you usually pay to ride the Folsom Commuter Service?
















	Response Percent	Response Total
Cash 	32.1%	45
Monthly Pass 	32.9%	46
Prepaid Ticket 	35%	49
Total Respondents		140
(skipped this question)		3

12. 9. Does your employer provide a transit subsidy?

	Response Percent	Response Total
No 	9.2%	13

	Yes		90.8%	128
View	If yes, how much per month?		80.1%	113
			Total Respondents	141
			(skipped this question)	6

13. 10. What State agency or company do you work for?

	Response Percent	Response Total
Air Resources Board 	2.9%	4
Board of Equalization 	2.9%	4
Bureau of State Audits	0.7%	1
California School Nurses Association	0.7%	1
Calpers	0.7%	1
CHW	0.7%	1
City of Sacramento 	2.9%	4
City of Sacramento Central Public Libraray	0%	0
Commission on Post	0.7%	1
Court of Appeal	0.7%	1
County of Sacramento 	3.6%	5
County of Sacramento, Planning Dept.	0%	0
Dept. of Alcohol and Drug Programs 	1.5%	2
Dept. of Aging 	1.5%	2
Dept. of Conservation 	2.9%	4
Dept. of Corrections 	4.4%	6
Dept. of Defense/U.S. Army Corps of Engineers 	2.2%	3
Dept. of Education 	4.4%	6
Dept. of Finance	0.7%	1
Dept. of Fish & Game 	1.5%	2
Dept. of General Services 	2.2%	3
Dept. of Health Services 	3.6%	5
Dept. of Insurance	0.7%	1
Dept. of Managed Health Care	0.7%	1
Dept. of Mental Health	0.7%	1
Dept. of Parks & Recreation	0.7%	1
Dept. of Social Services 	2.9%	4
Dept. of Toxic Substances Control	0.7%	1
Dept. of Transportation (Caltrans) 	13.1%	18

Dept. of Water	0.7%	1
Dept. of Water Resources	6.6%	9
DPR	0.7%	1
Emergency Medical Services Authority	0.7%	1
Employment Development Dept.	10.9%	15
Energy Commission	2.9%	4
Environmental Protection Agency	1.5%	2
Federal Highway Administration	0.7%	1
Integrated Waste Management Board	0.7%	1
Investors Bank & Trust	0.7%	1
Legislative Analyst's Office	0.7%	1
Legislative Council Bureau	0.7%	1
Little Hoover Commission	0.7%	1
Macy*s	0%	0
Mercy Hospital	0.7%	1
Office of Statewide Health Planning & Development	0.7%	1
Sacramento Housing & Redevelopment Agency	0.7%	1
State of California (Dept. unspecified)	1.5%	2
Superior Court	1.5%	2
Treasurer's Office	0.7%	1
USACE	0.7%	1
Water Resources Control Board	1.5%	2
Wells Fargo Bank	0.7%	1
View Other (please specify)	1.5%	2
Total Respondents		137
(skipped this question)		8

14. 11. What is your work address or nearest cross streets?















View Total Respondents	140
(skipped this question)	7

15. 12. What is your home zip code?



	Response Percent	Response Total
95630 (Folsom)	96.6%	140
95762 (El Dorado Hills)	1.4%	2
View Other (specify)	2.8%	4

Total Respondents 145
 (skipped this question) 2

16. 13. What are the nearest cross streets to your home?

		Response Percent	Response Total
View	American River Canyon & 	6.2%	9
View	Blue Ravine & 	12.4%	18
View	Clarksville & 	1.4%	2
View	East Bidwell & 	8.3%	12
View	East Natoma & 	11.7%	17
View	Folsom-Auburn & 	9.7%	14
View	Folsom Blvd & 	1.4%	2
View	Glenn & 	3.4%	5
View	Iron Point & 	3.4%	5
View	Natoma & 	1.4%	2
	Oak Ave &	0%	0
View	Oak Avenue Pkwy & 	19.3%	28
	Prairie City &	0%	0
View	Riley & 	8.3%	12
View	Russi &	0.7%	1
View	Sibley & 	1.4%	2
View	Other (specify cross streets) 	11%	16
		Total Respondents	145
		(skipped this question)	2

17. 14. Are you:

	Response Percent	Response Total	
Female 	51.5%	70	
Male 	48.5%	66	
		Total Respondents	136
		(skipped this question)	11

18. 15. What is your age?

	Response Percent	Response Total
18 years or younger	0%	0
19 - 29 years 	3.5%	5

30 - 54 years		77.3%	109
55 - 64 years		16.3%	23
65 years or older		2.8%	4
Total Respondents			141
(skipped this question)			2

19. 16. Please rate the commuter service:

	Poor	Fair	Good	Very Good	Excellent	Response Average
a. Bus cleanliness and comfort	0% (0)	1% (1)	9% (13)	40% (59)	50% (73)	4.40
b. Bus stops and shelters	14% (20)	14% (20)	21% (31)	32% (47)	19% (27)	3.28
c. Driver courtesy	1% (1)	0% (0)	7% (10)	33% (49)	59% (88)	4.51
d. Schedule reliability (on-time)	1% (1)	5% (8)	15% (22)	51% (76)	28% (41)	4.00
e. Scheduled trip times	2% (3)	6% (9)	27% (39)	36% (53)	29% (42)	3.84
f. System safety	0% (0)	2% (3)	19% (27)	42% (61)	37% (54)	4.14
g. Printed information	1% (1)	5% (7)	25% (35)	34% (48)	36% (51)	3.99
h. Telephone information services	5% (6)	9% (11)	33% (41)	32% (40)	22% (27)	3.57
i. Travel time (trip duration)	1% (1)	8% (12)	24% (35)	41% (61)	26% (38)	3.84
j. Website information (www.folsom.ca.us)	2% (2)	8% (9)	29% (31)	37% (40)	23% (25)	3.72
Total Respondents						147
(skipped this question)						0

20. 17. How do you plan to commute when light rail service to Folsom begins?

	Response Percent	Response Total
Light Rail	80.8%	118
Carpool or Vanpool	4.1%	6
Drive Alone	7.5%	11
Other (explain)	9.6%	14
Total Respondents		146
(skipped this question)		1

[View](#)

21. 18. If you are NOT planning to use light rail for your commute, please tell us why (then skip to Question 24).

View Total Respondents	26
(skipped this question)	121

22. 19. What Folsom Station do you plan to use?

	Response Percent	Response Total
--	------------------	----------------

	Historic Folsom		29.7%	38
	Glenn		30.5%	39
	Iron Point		38.3%	49
	Hazel		0%	0
View	Other (specify)		2.3%	3
			Total Respondents	128
			(skipped this question)	19

23. 20. How will you arrive at the station in the morning and return home in the afternoon?

			Response Percent	Response Total
	Ride local commuter bus		46.1%	59
	Carpool		3.9%	5
	Drive alone		40.6%	52
	Dropped off/Picked up		6.2%	8
	Bicycle		1.6%	2
	Walk		3.9%	5
View	Other (if bicycle, how many miles; if walk, how many blocks; if Other, explain)		5.5%	7
			Total Respondents	128
			(skipped this question)	19

24. 21. If you plan to ride the local commuter bus, where would you like to be picked up and dropped off?

			Response Percent	Response Total
View	Blue Ravine at		12.1%	11
View	Clarksville at		1.1%	1
View	East Bidwell at		7.7%	7
View	East Natoma at		15.4%	14
View	Folsom-Auburn at		14.3%	13
	Folsom Blvd at		0%	0
View	Glenn at		5.5%	5
View	Iron Point at		4.4%	4
View	Oak Avenue Pkwy at		27.5%	25
View	Prairie City at		1.1%	1
View	Riley at		8.8%	8
View	Sibley at		1.1%	1
View	Other (specify cross streets)		1.1%	1
			Total Respondents	91

(skipped this question) 56

25. 22a. At what Sacramento Station will you get off in the morning and get on in the afternoon?

	A.M.	P.M.	Respondent Total
29th Street	100% (13)	100% (13)	13
23rd Street	100% (1)	100% (1)	1
16th Street	105% (23)	105% (23)	22
13th Street	100% (3)	100% (3)	3
Archives Plaza	100% (12)	100% (12)	12
8th & O	77% (23)	100% (30)	30
8th/7th & Capitol	100% (20)	65% (13)	20
St. Rose of Lima Park/7th & K	97% (31)	100% (32)	32
Amtrak	0% (0)	0% (0)	0
		Total Respondents	126
		(skipped this question)	21

26. 22b. Other Station (specify)

Total Respondents 0
(skipped this question) 147

27. 23. From this Station, how will you travel to and from your workplace?

	Response Percent	Response Total
View Walk - how many blocks? 	93.7%	119
Bicycle - how many miles?	0%	0
Picked up	0%	0
View Transfer to Bus/Shuttle - what route? # 	6.3%	8
Transfer to Train - what Station will you get off?	0%	0
Other (explain)	0%	0
	Total Respondents	127
	(skipped this question)	20

28. 28. Other Comments written on the survey

[View](#) Total Respondents 46
(skipped this question) 101

3. Data Entry

1. Survey Number:

View	Total Respondents	147
	(skipped this question)	0

2. Date and Time Survey was entered.

		Response Percent	Response Total
View	Date/Time	100%	147
	Total Respondents		147
	(skipped this question)		0

3. Survey entered by:

View	Total Respondents	145
	(skipped this question)	2

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Appendix F.6

Butterfield Commuter Survey Results Summary

Pages 201-212



Results Summary

[Show All Pages and Questions](#)
[Export...](#) [View Detail >>](#)

Filter Results

To analyze a subset of your data, you can create one or more filters.

[Add Filter...](#)
Total: 13

Visible: 13

Share Results

Your results can be shared with others, without giving access to your account.

[Configure...](#)
Status: Enabled

Reports: Summary and Detail

1. Folsom Stage Line Commuter Service Survey, October 2004

1. 1a. In the morning, where do you usually board the bus in Folsom and on which trip?

	#1 5:00a	#2 6:00a	#3 7:00a	#4 8:05a	#5 9:05a	Response Total
Riley & Lembi	20% (1)	40% (2)	40% (2)	0% (0)	0% (0)	5
Glenn & Riley	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Prairie City & Iron Point	0% (0)	60% (3)	40% (2)	0% (0)	0% (0)	5
Iron Point (Outlets)	33% (1)	33% (1)	0% (0)	33% (1)	0% (0)	3
Total Respondents						13
(skipped this question)						0

2. 1b. In the morning, where do you usually depart the bus in Sacramento?

	Response Percent	Response Total
FTB Court	100%	13
Butterfield Station	0%	0
Total Respondents		13
(skipped this question)		0

3. 2a. In the afternoon, where do you usually board the bus in Sacramento and on which trip?

	#1 1:25p	#2 2:30p	#3 3:30p	#4 4:36p	#5 5:46p	Response Total
FTB Court	0% (0)	23% (3)	46% (6)	31% (4)	0% (0)	13
Butterfield Station	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Total Respondents						13
(skipped this question)						0

4. 2b. In the afternoon, where do you usually depart the bus in Folsom?

	Response Percent	Response Total
Iron Point (Outlets/Theatre)	23.1%	3
Prairie City & Iron Point	38.5%	5
Glenn	0%	0
Riley (Aquatic Center)	38.5%	5
Total Respondents		13
(skipped this question)		0

5. 3. How often do you use the commuter service?

	Response Percent	Response Total
5 days/week	69.2%	9
2 to 4 days/week	30.8%	4
1 day/week	0%	0
1 or 2 days/month	0%	0
First time riding	0%	0
Total Respondents		13
(skipped this question)		0

6. 4. How long have you been riding Folsom Stage Line Downtown Commuter Service?

	Response Percent	Response Total
5 or more years	23.1%	3
3 to 4 years	46.2%	6
1 to 2 years	23.1%	3
Less than 1 year	7.7%	1
First time riding	0%	0
Total Respondents		13
(skipped this question)		0

7. 5. Do you have regular access to a vehicle (e.g. car) for your commute?

	Response Percent	Response Total
No	7.7%	1
Yes	92.3%	12
Total Respondents		13
(skipped this question)		0

8. 6. Do you use a mobility aid? (e.g. wheelchair)

	Response Percent	Response Total
No	100%	12
Yes	0%	0
Total Respondents		12
(skipped this question)		1

9. 7a. What time does your work shift start in the morning?

	Mon	Tue	Wed	Thu	Fri	Respondent Total
5:00a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:15a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:30a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:45a	100% (2)	100% (2)	100% (2)	100% (2)	100% (2)	2
6:00a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
6:15a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
6:30a	100% (5)	100% (5)	100% (5)	100% (5)	100% (5)	5
6:45a	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
7:00a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
7:15a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
7:30a	75% (3)	100% (4)	100% (4)	75% (3)	100% (4)	4
7:45a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
8:00a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
8:15a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
8:30a	100% (2)	50% (1)	50% (1)	100% (2)	50% (1)	2
Total Respondents						13
(skipped this question)						0

10. 7b. What time does your work shift end in the afternoon?

	Mon	Tue	Wed	Thu	Fri	Respondent Total
2:00p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
2:15p	67% (2)	67% (2)	67% (2)	67% (2)	100% (3)	3
2:30p	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
3:00p	67% (2)	67% (2)	67% (2)	67% (2)	100% (3)	3
3:15p	100% (2)	100% (2)	100% (2)	100% (2)	50% (1)	2
3:30p	50% (1)	100% (2)	100% (2)	50% (1)	100% (2)	2
3:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
4:00p	100% (3)	100% (3)	100% (3)	100% (3)	67% (2)	3
4:15p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
4:30p	100% (2)	50% (1)	50% (1)	50% (1)	50% (1)	2

4:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:00p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:15p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:30p	0% (0)	0% (0)	0% (0)	100% (1)	0% (0)	1
5:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Total Respondents						13
(skipped this question)						0

11. 8. How do you usually pay to ride the Folsom Commuter Service?

	Response Percent	Response Total
Cash	0%	0
Monthly Pass	92.3%	12
Prepaid Ticket	7.7%	1
Total Respondents		13
(skipped this question)		0

12. 9. Does your employer provide a transit subsidy?

	Response Percent	Response Total
No	0%	0
Yes	100%	13
View If yes, how much per month?	69.2%	9
Total Respondents		13
(skipped this question)		0

13. 10. What State agency or company do you work for?

	Response Percent	Response Total
Franchise Tax Board	100%	13
Other (please specify)	0%	0
Total Respondents		13
(skipped this question)		0

14. 11. What is your work address or nearest cross streets?

View Total Respondents	13
(skipped this question)	0

15. 12. What is your home zip code?

Response Response

	Percent	Total
95630 (Folsom)	92.3%	12
95762 (El Dorado Hills)	7.7%	1
Other (specify)	0%	0
Total Respondents		13
(skipped this question)		0

16. 13. What are the nearest cross streets to your home?

	Response Percent	Response Total
American River Canyon &	0%	0
View Blue Ravine &	15.4%	2
Clarksville &	0%	0
View East Bidwell &	23.1%	3
View East Natoma &	15.4%	2
View Folsom-Auburn &	15.4%	2
View Folsom Blvd &	7.7%	1
Glenn &	0%	0
Iron Point &	0%	0
Natoma &	0%	0
Oak Ave &	0%	0
View Oak Avenue Pkwy &	7.7%	1
Prairie City &	0%	0
View Riley &	7.7%	1
Russi &	0%	0
Sibley &	0%	0
View Other (specify cross streets)	7.7%	1
Total Respondents		13
(skipped this question)		0

17. 14. Are you:

	Response Percent	Response Total
Female	50%	6
Male	50%	6
Total Respondents		12
(skipped this question)		1

18. 15. What is your age?

	Response Percent	Response Total
18 years or younger	0%	0
19 - 29 years	0%	0
30 - 54 years	84.6%	11
55 - 64 years	15.4%	2
65 years or older	0%	0
Total Respondents		13
(skipped this question)		0

19. 16. Please rate the commuter service:

	Poor	Fair	Good	Very Good	Excellent	Response Average
a. Bus cleanliness and comfort	0% (0)	42% (5)	17% (2)	42% (5)	0% (0)	3.00
b. Bus stops and shelters	8% (1)	31% (4)	23% (3)	38% (5)	0% (0)	2.92
c. Driver courtesy	0% (0)	0% (0)	31% (4)	38% (5)	31% (4)	4.00
d. Schedule reliability (on-time)	0% (0)	8% (1)	46% (6)	38% (5)	8% (1)	3.46
e. Scheduled trip times	0% (0)	0% (0)	50% (6)	17% (2)	33% (4)	3.83
f. System safety	0% (0)	17% (2)	33% (4)	33% (4)	17% (2)	3.50
g. Printed information	0% (0)	9% (1)	55% (6)	18% (2)	18% (2)	3.45
h. Telephone information services	0% (0)	9% (1)	55% (6)	27% (3)	9% (1)	3.36
i. Travel time (trip duration)	0% (0)	0% (0)	15% (2)	62% (8)	23% (3)	4.08
j. Website information (www.folsom.ca.us)	0% (0)	12% (1)	25% (2)	62% (5)	0% (0)	3.50
Total Respondents						13
(skipped this question)						0

20. 17. How do you plan to commute when light rail service to Folsom begins?

	Response Percent	Response Total
Light Rail	100%	13
Carpool or Vanpool	0%	0
Drive Alone	0%	0
Other (explain)	0%	0
Total Respondents		13
(skipped this question)		0

21. 18. If you are NOT planning to use light rail for your commute, please tell us why (then skip to Question 24).

Total Respondents	0
(skipped this question)	13

22. 19. What Folsom Station do you plan to use?

	Response Percent	Response Total
Historic Folsom	15.4%	2
Glenn	15.4%	2
Iron Point	69.2%	9
Hazel	0%	0
Other (specify)	0%	0
Total Respondents		13
(skipped this question)		0

23. 20. How will you arrive at the station in the morning and return home in the afternoon?

	Response Percent	Response Total
Ride local commuter bus	30.8%	4
Carpool	7.7%	1
Drive alone	46.2%	6
Dropped off/Picked up	0%	0
Bicycle	0%	0
Walk	15.4%	2
Other (if bicycle, how many miles; if walk, how many blocks; if Other, explain)	15.4%	2
Total Respondents		13
(skipped this question)		0

24. 21. If you plan to ride the local commuter bus, where would you like to be picked up and dropped off?

	Response Percent	Response Total
View Blue Ravine at	16.7%	1
Clarksville at	0%	0
View East Bidwell at	33.3%	2
View East Natoma at	16.7%	1
Folsom-Auburn at	0%	0
Folsom Blvd at	0%	0
Glenn at	0%	0
Iron Point at	0%	0
View Oak Avenue Pkwy at	33.3%	2
Prairie City at	0%	0

Riley at	0%	0
Sibley at	0%	0
Other (specify cross streets)	0%	0
	Total Respondents	6
	(skipped this question)	7

25. 22a. At what Sacramento Station will you get off in the morning and get on in the afternoon?

	A.M.	P.M.	Respondent Total
Butterfield	100% (13)	100% (13)	13
		Total Respondents	13
		(skipped this question)	0

26. 22b. Other Station (specify)

Total Respondents	0
(skipped this question)	13

27. 23. From this Station, how will you travel to and from your workplace?

	Response Percent	Response Total
View Walk - how many blocks?	100%	13
Bicycle - how many miles?	0%	0
Picked up	0%	0
Transfer to Bus/Shuttle - what route? #	0%	0
Transfer to Train - what Station will you get off?	0%	0
Other (explain)	0%	0
	Total Respondents	13
	(skipped this question)	0

28. 24. Name:

View Total Respondents	8
(skipped this question)	5

29. 25. Email:

View Total Respondents	6
(skipped this question)	7

30. 26. Daytime Phone:

Appendix F.7

Fixed Route 10 Survey Results Summary

Pages 213-224



Results Summary

Show All Pages and Questions

[Export...](#) [View Detail >>](#)

Filter Results

To analyze a subset of your data, you can create one or more filters.

[Add Filter...](#)

Total: 6

Visible: 6

Share Results

Your results can be shared with others, without giving access to your account.

[Configure...](#)

Status: Enabled

Reports: Summary and Detail

1. Folsom Stage Line Fixed Route 10 Survey, November 2004

1. 1. Where are you COMING FROM?

	Response Percent	Response Total
Home	66.7%	4
Work	0%	0
School/College	16.7%	1
Shopping	16.7%	1
Medical/Dental Appointment	0%	0
Personal Business/Errands	0%	0
Recreation/Social Visit	0%	0
Other (please specify)	0%	0
Total Respondents		6
(skipped this question)		0

2. 2. What are the nearest cross streets or address of this place?


	Response Percent	Response Total
View Address/Street:	100%	5
View Cross Street:	80%	4
Total Respondents		5
(skipped this question)		1

3. 3. Where did you GET ON this bus?




	Response Percent	Response Total
View Street/Location:	100%	5

View	Cross Street/Address: 	100%	5
		Total Respondents	5
		(skipped this question)	1



4. 4. How did you get to where you boarded this bus?

		Response Percent	Response Total
View	Walked - how many minutes? 	83.3%	5
	Bicycled - how many miles?	0%	0
	Drove alone	0%	0
	Rode with someone who parked	0%	0
	Dropped off	0%	0
View	Transferred from bus route # 	16.7%	1
	Other (explain)	0%	0
		Total Respondents	6
		(skipped this question)	0



5. 5. Where are you GOING TO?

		Response Percent	Response Total
	Home 	40%	2
	Work 	40%	2
	School/College 	20%	1
	Shopping	0%	0
	Medical/Dental Appointment	0%	0
	Personal Business/Errands	0%	0
	Recreation/Social Visit	0%	0
	Other (please specify)	0%	0
		Total Respondents	5
		(skipped this question)	1

6. 6. What are the nearest cross streets or address of this place?

		Response Percent	Response Total
View	Address/Street: 	100%	5
View	Cross Street: 	60%	3
		Total Respondents	5
		(skipped this question)	1


7. 7. Where are you GETTING OFF this bus?

		Response Percent	Response Total
View	Street/Location: 	100%	4
View	Cross Street/Address: 	75%	3
Total Respondents			4
(skipped this question)			2

8. 8. How will you get to where you are going when you get off this bus?

		Response Percent	Response Total
View	Walk - how many minutes? 	100%	5
	Bicycle - how many miles?	0%	0
	Drive alone	0%	0
	Ride with someone who parked	0%	0
	Picked off	0%	0
	Transfer to bus route #	0%	0
	Other (explain)	0%	0
Total Respondents			5
(skipped this question)			1

9. 9. What day of the week are you traveling today?

		Response Percent	Response Total
	Monday	0%	0
	Tuesday	0%	0
	Wednesday 	100%	4
	Thursday	0%	0
	Friday	0%	0
Total Respondents			4
(skipped this question)			2

10. 10. What scheduled time did you board this bus today?



View	Total Respondents	5
	(skipped this question)	1

11. 11. Did the bus arrive at the scheduled time?





		Response Percent	Response Total
	Yes 	83.3%	5

	No 	40%	2
View	If no, please tell us why? 	20%	1
	Total Respondents		5
	(skipped this question)		1




15. 15. How often do you use the Folsom Route 10 service?

		Response Percent	Response Total
5 days/week		83.3%	5
2 to 4 days/week		16.7%	1
1 day/week		0%	0
1 to 3 days/month		0%	0
First time		0%	0
	Total Respondents		6
	(skipped this question)		0

16. 16. How do you pay for your rides?





		Response Percent	Response Total
Cash (Full Fare)		33.3%	2
Monthly Pass		16.7%	1
Cash (Student Discount Fare)		33.3%	2
Student Discount Ticket		16.7%	1
	Total Respondents		6
	(skipped this question)		0

17. 17. How long have you been riding Folsom's Route 10 fixed route service?



		Response Percent	Response Total
5 or more years		0%	0
3 to 4 years		16.7%	1
1 to 2 years		50%	3
Less than 1 year		33.3%	2
First time		0%	0
	Total Respondents		6
	(skipped this question)		0

18. 18. Do you use any of Folsom Stage Line's other transit services? (check all that apply)




Response Percent	Response Total
------------------	----------------

Downtown Commuter		0%	0
Butterfield Commuter		25%	1
Tripper Transfer		75%	3
Dial-A-Ride		0%	0
Total Respondents			4
(skipped this question)			2



19. 19. Do you have regular access to a vehicle (e.g. car) for your trips?

		Response Percent	Response Total
No		66.7%	4
Yes		33.3%	2
Total Respondents			6
(skipped this question)			0

20. 20. Do you use a mobility aid? (e.g. wheelchair)



		Response Percent	Response Total
No		83.3%	5
Yes		16.7%	1
If yes, what kind of aid do you use?		0%	0
Total Respondents			6
(skipped this question)			0

21. 21. What is your home zip code?

		Response Percent	Response Total
95630 (Folsom)		66.7%	4
View	Other (specify) 	33.3%	2
Total Respondents			6
(skipped this question)			0

22. 22. What are the nearest cross streets to your home?



		Response Percent	Response Total
View	American River Canyon & 	16.7%	1
	Blue Ravine &	0%	0
	Clarksville &	0%	0
	East Bidwell &	0%	0
View	East Natoma & 	16.7%	1

View	Folsom-Auburn & 	16.7%	1
	Folsom Blvd &	0%	0
	Glenn &	0%	0
	Iron Point &	0%	0
	Natoma &	0%	0
	Oak Ave &	0%	0
	Oak Avenue Pkwy &	0%	0
	Prairie City &	0%	0
	Riley &	0%	0
	Russi &	0%	0
	Sibley &	0%	0
View	Other (specify cross streets) 	50%	3
		Total Respondents	6
		(skipped this question)	0


23. 23. If you are employed, what is your work address or nearest cross streets?

		Response Percent	Response Total
View	Work Address: 	100%	2
	Cross Streets:	0%	0
		Total Respondents	2
		(skipped this question)	4

24. 24. Are you:

		Response Percent	Response Total
	Female 	50%	3
	Male 	50%	3
		Total Respondents	6
		(skipped this question)	0

25. 25. What is your age?

		Response Percent	Response Total
	18 years or younger 	66.7%	4
	19 - 29 years 	33.3%	2
	30 - 54 years	0%	0
	55 - 64 years	0%	0
	65 years or older	0%	0

Total Respondents 6
 (skipped this question) 0

26. 26. Name:

[View](#) Total Respondents 3
 (skipped this question) 3

27. 27. Email:

[View](#) Total Respondents 3
 (skipped this question) 3

28. 28. Daytime Phone:

[View](#) Total Respondents 1
 (skipped this question) 5

29. 29. Mailing Address:

		Response Percent	Response Total
View	Street Address:	100%	1
View	City, State Zip:	100%	1
	Total Respondents		1
	(skipped this question)		5

30. 30. Other Comments written on the survey

[View](#) Total Respondents 1
 (skipped this question) 5

3. Data Entry

1. Survey Number:

[View](#) Total Respondents 6
 (skipped this question) 0

2. Date and Time Survey was entered.

		Response Percent	Response Total
View	Date/Time	100%	6
	Total Respondents		6
	(skipped this question)		0

3. Survey entered by:

View	Total Respondents	6
	(skipped this question)	0

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Appendix F.8

Dial-A-Ride Survey Results Summary

Pages 225-234



Results Summary

[Show All Pages and Questions](#)

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Filter Results

To analyze a subset of your data, you can create one or more filters.

[Add Filter...](#)
Total: 10

Visible: 10

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Status: Enabled

Reports: Summary and Detail

1. Folsom Stage Line Dial-A-Ride Survey, November 2004

1. 1. What is the main purpose of your trip today? (check only one). If you are going home, what was the purpose of your trip?

	Response Percent	Response Total
Medical/Dental Appointment	40%	4
Personal Business/Errands	20%	2
Recreation/Social Visit	10%	1
Work	20%	2
Shopping	10%	1
School/College	0%	0
Other (explain)	0%	0
Total Respondents	10	
(skipped this question)	0	

2. 2. What time did you board the bus for this ride?

	Response Percent	Response Total
7:30 - 8:30 a.m.	10%	1
8:31 - 9:30 a.m.	10%	1
9:31 - 10:30 a.m.	30%	3
10:31 - 11:30 a.m.	0%	0
11:31 - 12:30 p.m.	10%	1
12:31 - 1:30 p.m.	10%	1
1:31 - 2:30 p.m.	10%	1
2:31 - 3:30 p.m.	10%	1
3:31 - 4:30 p.m.	10%	1

4:31 - 5:30 p.m.

	0%	0
Total Respondents		10
(skipped this question)		0

3. 3. What was your reservation time for this ride?

	Response Percent	Response Total
Same time as the actual time I boarded (on-time)	71.4%	5
1 to 7 minutes before the actual time I boarded (late)	0%	0
8 to 15 minutes before the actual time I boarded (late)	0%	0
1 to 7 minutes after the actual time I boarded (early)	0%	0
8 to 15 minutes after the actual time I boarded (early)	28.6%	2
Total Respondents		7
(skipped this question)		2

4. 4. How would you have made this trip if Dial-A-Ride service was not available?

	Response Percent	Response Total
Drive self	0%	0
Get a ride	60%	6
Bike/Scooter	0%	0
Fixed route bus	0%	0
Taxi	0%	0
Walk	0%	0
Would not have made this trip	40%	4
Other (explain)	0%	0
Total Respondents		10
(skipped this question)		0

5. 5. Please rate the Dial-A-Ride service:

	Poor	Fair	Good	Very Good	Excellent	Response Average
a. Bus cleanliness	0% (0)	0% (0)	0% (0)	10% (1)	90% (9)	4.90
b. Bus comfort	0% (0)	0% (0)	0% (0)	20% (2)	80% (8)	4.80
c. Cost to ride (fares)	0% (0)	0% (0)	10% (1)	20% (2)	70% (7)	4.60
d. Driver courtesy	0% (0)	0% (0)	0% (0)	0% (0)	100% (10)	5.00
e. On-time performance (reliability)	0% (0)	0% (0)	0% (0)	0% (0)	100% (10)	5.00
f. Printed information	0% (0)	0% (0)	11% (1)	22% (2)	67% (6)	4.56

g. Ride request procedures	0% (0)	0% (0)	0% (0)	11% (1)	89% (8)	4.89
h. Service area (places Dial-A-Ride goes)	0% (0)	0% (0)	0% (0)	20% (2)	80% (8)	4.80
i. Service hours (Mon-Fri, 7:30 a.m. to 5:30 p.m.)	0% (0)	0% (0)	10% (1)	20% (2)	70% (7)	4.60
j. System safety	0% (0)	0% (0)	0% (0)	0% (0)	100% (10)	5.00
k. Telephone information services	0% (0)	20% (2)	0% (0)	10% (1)	70% (7)	4.30
l. Trip duration (time to get to destination)	0% (0)	0% (0)	0% (0)	0% (0)	100% (10)	5.00
Total Respondents						10
(skipped this question)						0

6. 6. What Dial-A-Ride service improvements would you like to see? (check all that apply)

		Response Percent	Response Total
Earlier Weekday Service		0%	0
Later Weekday Service		22.2%	2
Saturday Service		88.9%	8
Sunday Service		44.4%	4
Expanded service area (specify where you would like to go)		55.6%	5
View Other (explain)		55.6%	5
Total Respondents			9
(skipped this question)			1

7. 7. How often do you use the Dial-A-Ride service?

		Response Percent	Response Total
5 days/week		30%	3
2 to 4 days/week		50%	5
1 day/week		0%	0
1 to 3 days/month		20%	2
First time		0%	0
Total Respondents			10
(skipped this question)			0

8. 8. How do you pay for your rides?

		Response Percent	Response Total
Cash		70%	7
Monthly Pass		30%	3
Total Respondents			10

(skipped this question) 0

9. 9. How long have you been riding Folsom's Dial-A-Ride Service?

	Response Percent	Response Total
5 or more years	10%	1
3 to 4 years	40%	4
1 to 2 years	0%	0
Less than 1 year	40%	4
First time	10%	1
Total Respondents		10
(skipped this question)		0

10. 10. Do you use any of Folsom Stage Line's other transit services? (check all that apply)


	Response Percent	Response Total
Downtown Commuter	50%	1
Butterfield Commuter	0%	0
Tripper Transfer	0%	0
Local Route 10	50%	1
Total Respondents		2
(skipped this question)		8

11. 11. If you do not use Folsom's local fixed Route 10, please tell us why?

	Response Percent	Response Total
Fixed route does not serve where I want to go	22.2%	2
Nearest bus stop is too far to walk	55.6%	5
Schedule times do not work for me	0%	0
Disability makes it difficult to use fixed route	44.4%	4
View Other (explain)	11.1%	1
Total Respondents		9
(skipped this question)		1

12. 12. The Sacramento Regional Transit District (RT) light rail extension to Folsom is scheduled to open in October 2005. Do you have any plans to use light rail when it comes to Folsom?

	Response Percent	Response Total
Yes	66.7%	6
No	33.3%	3

[View](#)If no, please tell us why? 

22.2%

2


Total Respondents**9****(skipped this question)****1**

13. 13. Do you have a disability that affects your mobility?

**Response
Percent****Response
Total**No 

20%

2

Yes, temporary 

30%


3

Yes, ADA certified **40%****4**

Yes, not certified

0%

0

[View](#)Other (explain) 

10%

1

Total Respondents**10****(skipped this question)****0**

14. 14a. Do you use a mobility aid?

**Response
Percent****Response
Total**No 

30%

3

Yes **70%****7****Total Respondents****10****(skipped this question)****0**


15. 14b. If yes, what kind of aid do you use?

**Response
Percent****Response
Total**

Electric wheelchair

0%

0

Manual wheelchair 

14.3%

1

Cane/Crutches/Walker **85.7%****6**

White cane

0%

0

Attendant

0%

0

Service animal

0%

0

Other (please describe)

0%

0



Total Respondents**7****(skipped this question)****3**

16. 15. Do you currently have a valid driver's license?

**Response
Percent****Response
Total****No** **80%****8**

Yes		20%	2
Total Respondents			10
(skipped this question)			0




17. 16. Do you have regular access to a vehicle (i.e., car)?

		Response Percent	Response Total
No		80%	8
Yes		20%	2
Total Respondents			10
(skipped this question)			0

18. 17. Are you:

		Response Percent	Response Total
Female		70%	7
Male		30%	3
Total Respondents			10
(skipped this question)			0

19. 18. Your age?

		Response Percent	Response Total
18 years or younger		0%	0
19 - 29 years		10%	1
30 - 54 years		20%	2
55 - 64 years		20%	2
65 years or older		50%	5
Total Respondents			10
(skipped this question)			0

20. 19. What are the nearest cross streets to your home?

		Response Percent	Response Total
View	American River Canyon & 	10%	1
View	Blue Ravine & 	10%	1
	Clarksville &	0%	0
View	East Bidwell & 	30%	3
	East Natoma &	0%	0
	Folsom-Auburn &	0%	0

3. Data Entry

1. Survey Number:

View	Total Respondents	10
	(skipped this question)	0

2. Date and Time Survey was entered.

		Response Percent	Response Total
View	Date/Time	100%	10
	Total Respondents		10
	(skipped this question)		0

3. Survey entered by:

View	Total Respondents	10
	(skipped this question)	0

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Appendix F.9

Franchise Tax Board Survey Results Summary

Pages 235-244



Results Summary

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Filter Results

To analyze a subset of your data, you can create one or more filters.

[Add Filter...](#) **Total:** 106
Visible: 106

Share Results

Your results can be shared with others, without giving access to your account.

[Configure...](#) **Status:** Enabled
Reports: Summary Only

3. Please answer the following questions.

1. 1a. How do you plan to commute when light rail service to Folsom begins?

	Mon	Tue	Wed	Thu	Fri	Respondent Total
Light Rail	85% (73)	91% (78)	91% (78)	90% (77)	67% (58)	86
Carpool (riding or driving with at least one passenger)	57% (4)	100% (7)	86% (6)	71% (5)	71% (5)	7
Vanpool (riding or driving with 7 or more passengers)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
El Dorado Transit Commuter Bus	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Drive alone	57% (21)	65% (24)	62% (23)	65% (24)	81% (30)	37
Telecommute (working at home)	43% (3)	0% (0)	14% (1)	29% (2)	57% (4)	7
Bicycle	83% (5)	50% (3)	83% (5)	50% (3)	67% (4)	6
Motorcycle	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Regular day off	52% (12)	4% (1)	13% (3)	9% (2)	48% (11)	23
	Total Respondents					105
	(skipped this question)					1






2. 1b. Other (specify)

[View](#) **Total Respondents** 4
(skipped this question) 102

3. 2. If you are NOT planning to use light rail for your commute, please tell us why (then skip to Question 8).

[View](#) **Total Respondents** 23
(skipped this question) 83

4. 3. What Folsom Station do you plan to use?

	Response Percent	Response Total
Historic Folsom 	24.2%	22
Glenn 	33%	30
Iron Point 	51.6%	47
Hazel 	2.2%	2
Other (specify) 	1.1%	1
Total Respondents		91
(skipped this question)		15

[View](#)

5. 4a. How will you arrive at the station in the morning and return home in the afternoon?

	Mon	Tue	Wed	Thurs	Fri	Respondent Total
Ride local commuter bus	93% (13)	86% (12)	93% (13)	93% (13)	86% (12)	14
Carpool	88% (7)	88% (7)	88% (7)	88% (7)	62% (5)	8
Drive alone	80% (55)	88% (61)	87% (60)	87% (60)	70% (48)	69
Dropped off/Picked up	80% (4)	100% (5)	60% (3)	100% (5)	60% (3)	5
Bicycle	100% (3)	33% (1)	100% (3)	33% (1)	100% (3)	3
Walk	100% (7)	114% (8)	114% (8)	114% (8)	86% (6)	7
Total Respondents						89
(skipped this question)						17

6. 4b. Other (specify)

[View](#) Total Respondents 3
(skipped this question) 103

7. 4c. If you checked "Bicycle," how many miles will you ride to the station?











[View](#) Total Respondents 3
(skipped this question) 103

8. 4d. If you checked "Walk," how many blocks will you walk to the station?

[View](#) Total Respondents 7
(skipped this question) 99

9. 5. If you plan to ride the local commuter bus, where would you like to be picked up and dropped off?

	Response Percent	Response Total
View Blue Ravine at 	17.2%	5
Clarksville at	0%	0
View East Bidwell at 	13.8%	4

View	East Natoma at 	10.3%	3
View	Folsom-Auburn at 	6.9%	2
View	Folsom Blvd at 	3.4%	1
View	Glenn at 	13.8%	4
View	Iron Point at 	10.3%	3
View	Lembi at 	10.3%	3
View	Oak Avenue Pkwy at 	17.2%	5
	Prairie City at	0%	0
View	Riley at 	17.2%	5
View	Sibley at 	3.4%	1
View	Other (specify cross streets) 	20.7%	6
		Total Respondents	29
		(skipped this question)	77

10. 6. When you get off light rail at the Butterfield Station, how will you get to your workplace?

		Response Percent	Response Total
View	Walk - how many blocks? 	97.7%	85
	Bicycle - how many miles?	0%	0
	Picked up	0%	0
	Transfer to Bus/Shuttle - what route? #	0%	0
	Transfer to Train - what Station will you get off?	0%	0
View	Other (explain) 	2.3%	2
		Total Respondents	87
		(skipped this question)	19

11. 7a. How do you currently commute to/from work?

	Mon	Tue	Wed	Thu	Fri	Respondent Total
Light Rail	100% (1)	0% (0)	100% (1)	0% (0)	100% (1)	1
Carpool (riding or driving with at least one passenger)	69% (11)	88% (14)	69% (11)	75% (12)	69% (11)	16
Vanpool (riding or driving with 7 or more passengers)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
El Dorado Transit Commuter Bus	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Drive alone	87% (69)	94% (74)	91% (72)	91% (72)	78% (62)	79
Telecommute (working at home)	29% (2)	14% (1)	14% (1)	43% (3)	57% (4)	7
Bicycle	100% (4)	25% (1)	100% (4)	25% (1)	75% (3)	4
Motorcycle	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Regular day off	33% (6)	0% (0)	11% (2)	6% (1)	61% (11)	18

Total Respondents 92
(skipped this question) 14

12. 7b. Other (specify)

[View](#) **Total Respondents** 12
(skipped this question) 94

13. 8. What time does your work shift start in the morning?



	Mon	Tue	Wed	Thu	Fri	Respondent Total
6:00a	96% (24)	100% (25)	100% (25)	100% (25)	88% (22)	25
6:15a	50% (1)	100% (2)	100% (2)	100% (2)	50% (1)	2
6:30a	90% (9)	100% (10)	100% (10)	100% (10)	90% (9)	10
6:45a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
7:00a	83% (20)	100% (24)	92% (22)	96% (23)	83% (20)	24
7:15a	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
7:30a	100% (10)	100% (10)	100% (10)	100% (10)	90% (9)	10
7:45a	100% (3)	100% (3)	100% (3)	100% (3)	100% (3)	3
8:00a	89% (8)	100% (9)	100% (9)	100% (9)	100% (9)	9
8:15a	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
8:30a	100% (9)	100% (9)	111% (10)	111% (10)	111% (10)	9
8:45a	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
9:00a	100% (6)	100% (6)	100% (6)	100% (6)	83% (5)	6
						Total Respondents 101
						(skipped this question) 5

14. 9. What time does your work shift end in the afternoon?



	Mon	Tue	Wed	Thu	Fri	Respondent Total
3:00p	90% (18)	85% (17)	85% (17)	85% (17)	90% (18)	20
3:15p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
3:30p	59% (10)	82% (14)	71% (12)	76% (13)	76% (13)	17
3:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
4:00p	100% (7)	100% (7)	100% (7)	100% (7)	86% (6)	7
4:15p	67% (2)	100% (3)	100% (3)	100% (3)	100% (3)	3
4:30p	86% (19)	95% (21)	95% (21)	95% (21)	77% (17)	22
4:45p	100% (4)	100% (4)	100% (4)	100% (4)	75% (3)	4
5:00p	93% (13)	100% (14)	100% (14)	100% (14)	93% (13)	14
5:15p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
5:30p	67% (8)	100% (12)	100% (12)	100% (12)	83% (10)	12

5:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
6:00p	100% (4)	100% (4)	100% (4)	100% (4)	75% (3)	4
Total Respondents						96
(skipped this question)						10

15. 10. Do you have regular access to a vehicle (e.g. car) for your commute?

	Response Percent	Response Total
No 	3.8%	4
Yes 	96.2%	101
Total Respondents		105
(skipped this question)		1




16. 11. Do you use a mobility aid? (e.g. wheelchair)

	Response Percent	Response Total
No 	99%	98
Yes 	1%	1
Total Respondents		99
(skipped this question)		7












17. 12. Are you:

	Response Percent	Response Total
Female 	65.4%	68
Male 	34.6%	36
Total Respondents		104
(skipped this question)		2

18. 13. What is your age?

	Response Percent	Response Total
18 years or younger	0%	0
19 - 29 years 	3.8%	4
30 - 54 years 	83.8%	88
55 - 64 years 	12.4%	13
65 years or older	0%	0
Total Respondents		105
(skipped this question)		1

19. 14. What are the nearest cross streets to your home?

		Response Percent	Response Total
View	Blue Ravine at 	25.7%	27
View	Clarksville at	1%	1
View	East Bidwell at 	10.5%	11
View	East Natoma at 	8.6%	9
View	Folsom-Auburn at 	5.7%	6
View	Folsom Blvd at 	3.8%	4
View	Glenn at 	6.7%	7
View	Iron Point at 	5.7%	6
View	Lembi at	1%	1
View	Oak Avenue Pkwy at 	17.1%	18
	Prairie City at	0%	0
View	Riley at 	11.4%	12
View	Sibley at 	1.9%	2
View	Other (specify cross streets) 	12.4%	13
		Total Respondents	105
		(skipped this question)	1

20. 15. Other Comments

View	Total Respondents	23
	(skipped this question)	83

4. Contact Information

1. 16. Your Name:

View	Total Respondents	60
	(skipped this question)	46



2. 17. Email Address:

View	Total Respondents	55
	(skipped this question)	51

3. 18. Daytime Phone:

View	Total Respondents	58
	(skipped this question)	48

4. 19. Mailing Address:

		Response Percent	Response Total
<input type="button" value="View"/>	Street Address: 	100%	52
<input type="button" value="View"/>	City, State Zip: 	100%	52
		Total Respondents	52
		(skipped this question)	54

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Appendix F.10

Intel Survey Results Summary

Pages 245-254



Results Summary

[Show All Pages and Questions](#)
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Filter Results

To analyze a subset of your data, you can create one or more filters.

[Add Filter...](#)
Total: 274

Visible: 274

Share Results

Your results can be shared with others, without giving access to your account.

[Configure...](#)
Status: Enabled

Reports: Summary and Detail

1. Intel Commuter Survey, March 2005

1. 1a. How do you currently commute to/from work? (check all that apply for each day; for example, if you ride light rail to the Butterfield Station and then transfer to Folsom Stage Line, check "Light Rail and "Bus - Folsom Stage Line/Butterfield").

	Mon	Tue	Wed	Thu	Fri	Respondent Total
Light Rail	100% (7)	86% (6)	100% (7)	86% (6)	86% (6)	7
Bus - Folsom Stage Line/Butterfield	100% (6)	83% (5)	100% (6)	83% (5)	83% (5)	6
Bus - RT	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
Bus - Other Transit System (i.e., Yolobus)	50% (1)	100% (2)	50% (1)	100% (2)	100% (2)	2
Carpool (riding or driving with at least one passenger)	74% (34)	78% (36)	78% (36)	76% (35)	67% (31)	46
Vanpool (riding or driving with 7 or more passengers)	0% (0)	50% (1)	0% (0)	50% (1)	100% (2)	2
Telecommute (working at home)	24% (10)	24% (10)	31% (13)	26% (11)	43% (18)	42
Bicycle	40% (2)	60% (3)	100% (5)	60% (3)	80% (4)	5
Motorcycle	57% (4)	100% (7)	86% (6)	100% (7)	43% (3)	7
Walk	67% (2)	67% (2)	100% (3)	67% (2)	67% (2)	3
Drive alone	94% (218)	90% (208)	89% (206)	89% (207)	88% (205)	232
Regular day off	33% (2)	50% (3)	33% (2)	50% (3)	67% (4)	6
	Total Respondents					273
	(skipped this question)					1

2. 1b. Other (specify)

[View](#) **Total Respondents** **5**
(skipped this question) **269**

3. 2a. How do you plan to commute when light rail service to Folsom begins? (check all that apply for each day)

	Mon	Tue	Wed	Thu	Fri	Respondent Total
Light Rail	89% (191)	86% (185)	88% (188)	81% (173)	74% (159)	214
Bus - Folsom Stage Line (Local Commuter)	97% (30)	74% (23)	90% (28)	71% (22)	84% (26)	31
Bus - RT	100% (6)	83% (5)	67% (4)	83% (5)	83% (5)	6
Bus - Other Transit System (i.e., YoloBus)	100% (5)	60% (3)	60% (3)	60% (3)	100% (5)	5
Carpool (riding or driving with at least one passenger)	53% (9)	47% (8)	41% (7)	53% (9)	35% (6)	17
Vanpool (riding or driving with 7 or more passengers)	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
Telecommute (working at home)	22% (8)	24% (9)	35% (13)	30% (11)	38% (14)	37
Bicycle	86% (19)	86% (19)	91% (20)	82% (18)	73% (16)	22
Motorcycle	62% (5)	75% (6)	75% (6)	88% (7)	75% (6)	8
Walk	100% (3)	100% (3)	100% (3)	100% (3)	100% (3)	3
Drive alone	56% (54)	57% (55)	59% (57)	66% (63)	76% (73)	96
Regular day off	20% (1)	40% (2)	20% (1)	40% (2)	80% (4)	5
Total Respondents						263
(skipped this question)						11

4. 2b. Other (specify)

View Total Respondents	10
(skipped this question)	264

5. 3. If you are NOT planning to use light rail for your commute, please tell us why (then skip to Question 8).

View Total Respondents	59
(skipped this question)	215

6. 4a. If you are planning to ride light rail, how will you get to the station in the morning?

	Mon	Tue	Wed	Thurs	Fri	Respondent Total
Bus	100% (25)	92% (23)	96% (24)	84% (21)	88% (22)	25
Carpool/Vanpool	88% (15)	94% (16)	88% (15)	82% (14)	82% (14)	17
Drive alone	84% (80)	85% (81)	86% (82)	84% (80)	76% (72)	95
Dropped off	84% (21)	72% (18)	76% (19)	80% (20)	88% (22)	25
Bicycle	85% (45)	87% (46)	85% (45)	79% (42)	74% (39)	53
Walk	89% (59)	89% (59)	85% (56)	85% (56)	79% (52)	66
Total Respondents						225
(skipped this question)						49

7. 4b. Other (specify)

[View](#) Total Respondents 7
 (skipped this question) 267

8. 4c. If you checked "Bicycle," how many miles will you ride to the station?

[View](#) Total Respondents 52
 (skipped this question) 222

9. 4d. If you checked "Walk," how many blocks will you walk to the station?

[View](#) Total Respondents 61
 (skipped this question) 213

10. 5. For your trip TO work, at what Station are you planning to GET ON the train?

	Response Percent	Response Total
16th Street (transfer from South Line)	12.3%	25
16th Street (transfer from Watt/I-80)	5.4%	11
23rd Street	4.4%	9
29th Street	3.4%	7
University/65th Street	8.8%	18
Power Inn	5.9%	12
Watt/Manlove	11.3%	23
Butterfield	5.4%	11
Mather Field/Mills	5.9%	12
Zinfandel	8.8%	18
Cordova Town Center	2%	4
Sunrise	6.9%	14
Hazel	2%	4
Iron Point	1%	2
Glenn	0.5%	1
Historic Folsom	2.5%	5
View Other (specify)	13.7%	28
Total Respondents		204
(skipped this question)		70

11. 6. For your trip TO work, at what Station will you GET OFF the train to get to your workplace?

	Response Percent	Response Total
16th Street (transfer from South Line)	0%	0

16th Street (transfer from Watt/I-80)	0%	0
23rd Street	0%	0
29th Street	0%	0
University/65th Street	1.4%	3
Power Inn	0%	0
Watt/Manlove	0.5%	1
Butterfield	0%	0
Mather Field/Mills	0%	0
Zinfandel	0%	0
Cordova Town Center	0.5%	1
Sunrise	0%	0
Hazel	0%	0
Iron Point	94.8%	201
Glenn	1.4%	3
Historic Folsom	1.4%	3
Other (specify)	0%	0
Total Respondents		212
(skipped this question)		62

12. 7. When you get off light rail, how will you get to your workplace?

		Response Percent	Response Total
View	Walk - how many blocks?	16.3%	33
View	Bicycle - how many miles?	24.1%	49
View	Picked up	3%	6
View	Transfer to Bus/Shuttle - what route # ?	48.8%	99
View	Transfer to Train - what Station will you get off?	1%	2
View	Other (explain)	25.1%	51
	Total Respondents		203
	(skipped this question)		71

13. 8a. What time does your work shift start in the morning?

	Mon	Tue	Wed	Thu	Fri	Respondent Total
5:30a	100% (4)	100% (4)	100% (4)	100% (4)	100% (4)	4
5:45a	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
6:00a	50% (2)	50% (2)	75% (3)	50% (2)	75% (3)	4
6:15a	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1

6:30a	100% (3)	100% (3)	100% (3)	100% (3)	67% (2)	3
6:45a	75% (3)	50% (2)	50% (2)	75% (3)	25% (1)	4
7:00a	76% (29)	87% (33)	84% (32)	87% (33)	63% (24)	38
7:15a	100% (4)	75% (3)	50% (2)	50% (2)	100% (4)	4
7:30a	84% (31)	86% (32)	84% (31)	92% (34)	81% (30)	37
7:45a	87% (13)	87% (13)	87% (13)	87% (13)	87% (13)	15
8:00a	94% (133)	91% (128)	94% (133)	88% (124)	94% (132)	141
8:15a	100% (3)	100% (3)	100% (3)	100% (3)	100% (3)	3
8:30a	96% (24)	88% (22)	92% (23)	84% (21)	92% (23)	25
8:45a	100% (3)	100% (3)	100% (3)	100% (3)	100% (3)	3
9:00a	81% (13)	81% (13)	81% (13)	100% (16)	88% (14)	16
Total Respondents						259
(skipped this question)						15

14. 8b. Other Work Shift Start Time (specify)

View Total Respondents	15
(skipped this question)	259

15. 9a. What time does your work shift end in the afternoon?

	Mon	Tue	Wed	Thu	Fri	Respondent Total
2:30p	100% (1)	100% (1)	100% (1)	100% (1)	100% (1)	1
2:45p	0% (0)	0% (0)	0% (0)	0% (0)	0% (0)	0
3:00p	100% (3)	67% (2)	100% (3)	67% (2)	67% (2)	3
3:15p	100% (2)	100% (2)	100% (2)	100% (2)	50% (1)	2
3:30p	100% (3)	100% (3)	100% (3)	100% (3)	33% (1)	3
3:45p	100% (2)	100% (2)	100% (2)	100% (2)	50% (1)	2
4:00p	76% (16)	76% (16)	86% (18)	76% (16)	71% (15)	21
4:15p	50% (1)	50% (1)	50% (1)	50% (1)	100% (2)	2
4:30p	88% (23)	81% (21)	88% (23)	85% (22)	88% (23)	26
4:45p	75% (3)	100% (4)	75% (3)	75% (3)	100% (4)	4
5:00p	92% (125)	89% (121)	88% (120)	90% (122)	93% (127)	136
5:15p	71% (10)	71% (10)	71% (10)	71% (10)	86% (12)	14
5:30p	82% (28)	74% (25)	85% (29)	71% (24)	68% (23)	34
5:45p	67% (6)	67% (6)	67% (6)	89% (8)	78% (7)	9
6:00p	85% (52)	92% (56)	87% (53)	89% (54)	77% (47)	61
Total Respondents						255
(skipped this question)						19

16. 9b. Other Work Shift End Time (specify)

[View](#) **Total Respondents** 19
 (skipped this question) 255

17. 10. Do you have regular access to a vehicle (e.g. car) for your commute?

	Response Percent	Response Total
Yes	96.2%	256
No	3.8%	10
Total Respondents		266
(skipped this question)		8

18. 11. Do you use a mobility aid? (e.g. wheelchair)

	Response Percent	Response Total
No	98.8%	253
Yes	1.2%	3
If yes, what kind of aid do you use? (specify)	0%	0
Total Respondents		256
(skipped this question)		18

19. 12. Are you:

	Response Percent	Response Total
Female	28.5%	76
Male	71.5%	191
Total Respondents		267
(skipped this question)		7

20. 13. What is your age?

	Response Percent	Response Total
18 years or younger	0%	0
19 - 29 years	27.7%	74
30 - 54 years	69.7%	186
55 - 64 years	2.6%	7
65 years or older	0%	0
Total Respondents		267
(skipped this question)		7

21. 14. What is your home zip code?

	Response Percent	Response Total
95610 (Citrus Heights)	0.8%	2
95630 (Folsom)	10.5%	26
95624 (Elk Grove)	3.6%	9
95655 (Mather)	4%	10
95662 (Orangevale)	2.4%	6
95667 (Placerville)	0%	0
95678 (Roseville)	0.8%	2
95682 (Cameron Park/Shingle Springs)	0.8%	2
95746 (Granite Bay)	0%	0
95758 (Laguna Creek/Laguna West)	2.4%	6
95762 (El Dorado Hills)	1.2%	3
95670 (Gold River/Rancho Cordova)	14.9%	37
<input type="button" value="View"/> Other (specify)	58.5%	145
Total Respondents		248
(skipped this question)		26

22. 15. What are the nearest cross streets to your home?

	Response Percent	Response Total
<input type="button" value="View"/> Cross Street1:	100%	249
<input type="button" value="View"/> Cross Street2:	90.8%	226
Total Respondents		249
(skipped this question)		25

23. 16. Other Comments

<input type="button" value="View"/> Total Respondents	70
(skipped this question)	204

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