



Transportation Committee

November 25, 2009

Update on STARNET and 511 Implementations

Issue: Update on completion of Phase 1 of the STARNET and recent 511 telephone feature improvements.

Recommendation: None; this is for information and discussion only.

Discussion: The implementation of the products from the first of three annual phases of STARNET/CARS project was recently completed and released to the public. Training was completed at the SACOG offices for 38 operators from 12 different regional agencies in early November as the program went into initial operation. On the same day, a website link was placed into live operation for the public to access our regional data from our 511 website (<http://www.sacregion511.org>) and the SACOG website (<http://www.sacog.org>).

Features provided for in this initial release included:

- CHP Incidents
- Amtrak Capitol Corridor scheduling and location
- Regional Transit scheduling
- Speed data on highways
- Google speed data on arterials
- Lane closures for highways as well as local roads
- Ability to report Local Road Incidents
- Caltrans changeable message sign displays
- Chain control reporting (Hwy 50 and I-80)
- Live CCTV images from the city of Roseville, Caltrans, and Sacramento County
- Truckers Specific page
- Ability for public to see what closures are scheduled into the future
- Ability for agency users to interact on incident response
- Ability for media and others to receive a standard formatted data stream containing all current information.

The telephone 511 system was recently updated to include basic speech recognition. This release corresponded with the release of the "Mobile Call Box program" and the expansion of new menu items. In the near future, all of the information on the STARNET/CARS website will become available on the telephone system for the public to access remotely.

Approved by:

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